

MULTIMODE 8 SYSTEM AUDIT:

To properly assess the condition and serviceability of your AFM, please provide as much information as possible. Please contact Technical Support if you have questions about the audit.



	MODEL	SERIAL NUMBER	_	CTIONAL Y/N?	PROBLEM Y/N?	
SCANNER			YES	NO	YES	NO
SCANNER			YES	NO	YES	NO
SCANNER			YES	NO	YES	NO
HEAD			YES	NO	YES	NO

PROBLEM DESCRIPTION



MultiMode model and serial numbers are on a tag on the side of the microscope base.

	MODEL	SERIAL NUMBER	FUNCTIONAL Y/N?		PROBLEM Y/N?	
MICROSCOPE BASE			YES	NO	YES	NO

PROBLEM DESCRIPTION



Optical Viewing Microscope units are optional on Multimode systems. They may have no OMV, or they may have an NTSC camera with a BNC connector that connects to a frame-grabber board in the computer, or they may have a USB camera. Please identify which option is on your system.

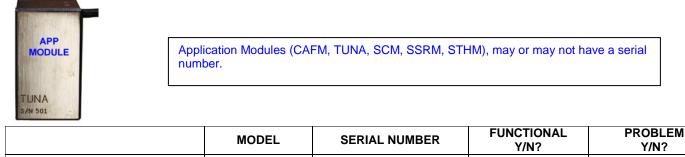
	NO OMV - CAMERA	USB CAMERA	SONY NTSC/PAL CAMERA
MICROSCOPE OMV TYPE			



Nanoscope controller model and serial number are on a tag on the back of the controller.

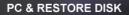
	MODEL	SERIAL NUMBER	FUNCTIONAL Y/N?		P	ROBLEM Y/N?
NANOSCOPE CONTROLLER			YES	NO	YES	NO

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	MODEL	SERIAL NUMBER Y/N?		Y/N?
APPLICATION MODULE			YES NO	YES NO
APPLICATION MODULE			YES NO	YES NO

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Computer serial number is on a tag located on the top or side of the computer. Backup disk was delivered either on the side of the computer, or is attached to the back cover of the Command Reference Manual.

	MODEL S		SERIAL NUMBER	FUNCTIONAL Y/N?		PROBLEM Y/N?
COMPUTER				YES	NO	YES NO
30" MONITOR FROM FACTORY?		CUSTOMER PURCHASED?				
BACKUP RESTORE DISK? YES?		NO?				

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ut NanoScope				?
	Research NanoScope			IK
	8.15 (Build R3Sr4.94134)		Clear Us	er Hist
	2013/03/13 16:41:36			
	System ID: 274140152			
	Copyright (c) 2013 Bruker			
Features Firmware	_			
Feature Firmware	Available	Installed	Expires On	
Adaptive XY Feedback	With Key	Yes		-
DarkLift	With Key	Yes		- 1
HarmoniX	With Key	Yes		- 1
KPFM	With Key	Yes		- 1
Miro	With Key	Yes		- 1
NanoIndent	With Key	Yes		- 1
NanoLithography	With Key	Yes		- 1
NanoMan	With Key	Yes		- 1
NanoScope Realtime	With Key	Yes		1
NanoScript	With Key	Yes		- 1
NanoTrench	With Key	Yes		- 1
Piezo Response	Always	N/A		- 1
OControl	Always	N/A		- 1
ONM Offline	With Key	Yes		- 1
Raman	With Key	Yes		- 1
	With Key	No		- 1
Ramp Modulation				L.
	With Key	Yes		
Recipes	With Key With Key	Yes		
Recipes ScanAsyst	With Key			
Ramp Modulation Recipes ScanAsyst ScanAsyst-HR PeakForce ONM		Yes		

Nanoscope software version can be determined by clicking Help > About. Please provide a screen capture image of your "About Nanoscope" box by attaching it to the email reply when you return this form. This identifies the options installed on your system.

To capture the image of the "About Nanoscope" box on the screen, hold down the 'ALT' key and press the 'PRT SCN' key. Then open Windows Paint and paste the image into an empty workspace. Save the file in JPG or BMP format and email it to Bruker.

NANOSCOPE SOFTWARE VERSION	
WINDOWS VERSION (XP, Etc)	

USER NAME	
ORGANIZATION NAME	
MAIL OR SHIPPING ADDRESS	
E-MAIL ADDRESS	
TELEPHONE NUMBER	

PREVIOUS RMA NUMBERS, IF KNOWN: