



MULTIMODE 8 SYSTEM AUDIT:

To properly assess the condition and serviceability of your AFM, please provide as much information as possible. Please contact Technical Support if you have questions about the audit.



Scanner model and serial number are on a tag on the side of the scanner.



	MODEL	SERIAL NUMBER	FUNCTIONAL Y/N?		PROBLEM Y/N?	
SCANNER			YES	NO	YES	NO
SCANNER			YES	NO	YES	NO
SCANNER			YES	NO	YES	NO
HEAD			YES	NO	YES	NO

PROBLEM DESCRIPTION	
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MultiMode model and serial numbers are on a tag on the side of the microscope base.

	MODEL	SERIAL NUMBER	FUNCTIONAL Y/N?		PROBLEM Y/N?	
MICROSCOPE BASE			YES	NO	YES	NO

PROBLEM DESCRIPTION	
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VIDEO CAMERA WITH
BNC CONNECTOR
(GOES TO FRAMEGRABBER)

MULTIMODE OMV
CAMERAS



USB CAMERA
(GOES TO COMPUTER)

Optical Viewing Microscope units are optional on Multimode systems. They may have no OMV, or they may have an NTSC camera with a BNC connector that connects to a frame-grabber board in the computer, or they may have a USB camera. Please identify which option is on your system.

	NO OMV - CAMERA	USB CAMERA	SONY NTSC/PAL CAMERA
MICROSCOPE OMV TYPE			



Nanoscope controller model and serial number are on a tag on the back of the controller.

	MODEL	SERIAL NUMBER	FUNCTIONAL Y/N?	PROBLEM Y/N?
NANOSCOPE CONTROLLER			YES NO	YES NO

PROBLEM DESCRIPTION	
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Application Modules (CAFM, TUNA, SCM, SSRM, STHM), may or may not have a serial number.

	MODEL	SERIAL NUMBER	FUNCTIONAL Y/N?	PROBLEM Y/N?
APPLICATION MODULE			YES NO	YES NO
APPLICATION MODULE			YES NO	YES NO

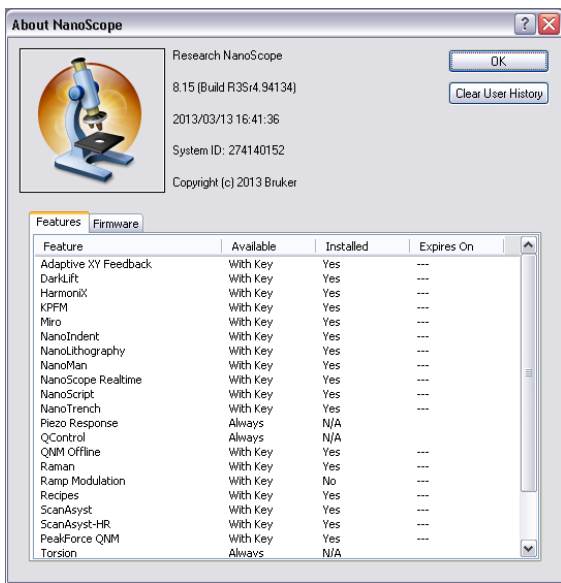
PROBLEM DESCRIPTION	
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Computer serial number is on a tag located on the top or side of the computer. Backup disk was delivered either on the side of the computer, or is attached to the back cover of the Command Reference Manual.

	MODEL	SERIAL NUMBER	FUNCTIONAL Y/N?		PROBLEM Y/N?	
COMPUTER			YES	NO	YES	NO
30" MONITOR	FROM FACTORY?		CUSTOMER PURCHASED?			
BACKUP RESTORE DISK?	YES?		NO?			

PROBLEM DESCRIPTION	
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Nanoscope software version can be determined by clicking Help > About. Please provide a screen capture image of your "About Nanoscope" box by attaching it to the email reply when you return this form. This identifies the options installed on your system.

To capture the image of the "About Nanoscope" box on the screen, hold down the 'ALT' key and press the 'PRT SCN' key. Then open Windows Paint and paste the image into an empty workspace. Save the file in JPG or BMP format and email it to Bruker.

NANOSCOPE SOFTWARE VERSION	
WINDOWS VERSION (XP, Etc)	

USER NAME	
ORGANIZATION NAME	
MAIL OR SHIPPING ADDRESS	
E-MAIL ADDRESS	
TELEPHONE NUMBER	

PREVIOUS RMA NUMBERS, IF KNOWN:

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