

How to Fix the UV-Vis ChemStation Program

If the UV-vis software fails to start and you see a red bar with an error message referencing [agtuvvis.dlc](#) at the bottom of the screen, follow these instructions to repair the software installation:

1. Right click on an empty part of the blue taskbar and open Task Manager. Click the Processes tab, click Image Name to sort the list alphabetically, select ChemMain.exe, click End Process, and click Yes on the warning box.
2. Restart the computer by clicking Start, Turn Off Computer, and Restart.
3. Log in with the “Agilent8453” username and “bi019” password.
4. Run C:\UV-Vis-Software-Archive\ISO\Setup.exe. To do this, open My Computer, browse to Windows (C:), UV-Vis-Software-Archive, ISO. Double-click the Setup.exe file.
5. During the setup process, choose to **REPAIR** the current installation. Follow along with the screens to complete the repair process.
6. Start the UV-Vis ChemStation program with the “Instrument 1 online” shortcut.