ToupCam Driver Installation Guidance

1 Driver installation

The elaborated ToupCam driver install package offers you one-key driver install user experience. The only thing you need to do to install ToupCam camera device driver is to click the mouse button as the following instructions.

NOTE: If the camera device is connected with the computer before driver installation, it will pup-up a Found New Hardware Wizard dialog as follow:

Click Cancel to close the Found New Hardware dialog first, or the driver package will hang in the install progress:

1. Download the ToupCam.exe driver package from ToupTek’s website or copy it from the shipped CD;
2. Double click ToupCam.exe, the following dialog will open:
Click **Next>**;

3. The following dialog will open, and you can select which product driver you want to install:

![ToupCam 2.0 Setup Wizard](image)

After you have selected the products, click **Next>**;

4. The following dialog will open, keep the driver you wish to install and uncheck the others to prevent install on your computer, click **Next>**;

![Choose Products](image)

5. The following dialog will open for you to choose the install the location.
It’s recommended to keep the default Destination Folder. Click Install;

6. The following dialog will open:

Click Install button;

7. The following dialog will open:
The driver will be automatically installed;

8. When the driver installation finishes, the following dialog will open:

Click **Finish** button to finish the driver installation. For **Windows** version above **XP**, the whole driver installation is finished. For **Windows XP**, there are several additional steps to do:
2 Special Notes for Windows XP

1. Plug the camera device (if the device is already plugged in the driver installation, unplug it and replug it now);

2. The following Found New Hardware dialog will open:

Check No, not this time and the dialog will become:

The Next> now is enable. Click Next>

3. The dialog will become:
Check **Install from a list or specific location (Advanced)** and click Next;

4. The dialog will become

Choose **Don’t search. I will choose the driver to install**; Click Next;

5. The following dialog will open:
Check **Show compatible hardware** and select the driver name corresponding to your camera device. Click **Next**:

6. The following dialog will open:

And then at the same time, it will automatically pop-up the following dialog
Click **Continue Anyway** and the following dialog will open to show you that now the computer begins to install the correct camera driver.

Wait for a short time until it is finished.

7. When the driver is installed into the system, the following dialog will open:

Click **Finish** to finish the driver installation under Windows XP.
3 Driver Installation Validation (for Windows version above XP)

In order to check whether or not the driver package is successfully installed, follow the instructions below:

1. Plug the camera device (if the device is already plugged in the driver installation, unplug it and replug it);
2. Right click on the Computer icon and choose Properties menu item:

![Properties Menu](image1.png)

3. The following window will open:

![Device Manager](image2.png)

Click Device Manager on the upper left corner of the window;

4. The following window will open:
Expand the **Imaging Devices** node. Right click on the camera device name and choose **Properties**;

5. The following dialog will open:
The “This device is working properly.” string indicates the device driver is correctly installed.
4 Driver Installation Validation (for Windows XP)

In order to check whether or not the driver package is successfully installed, follow the instructions below:

1. Plug the camera device (if the device is already plugged in the driver installation, unplug it and replug it);

2. Right click on the My Computer icon and click Properties menu item:

3. The following window will open:

Switch to the Hardware tab and click the Device Manager button;

4. The following window will open:
Expand the Imaging Device node, right click on the camera device name and choose **Properties**;

5. The following dialog will open:

The **"This device is working properly"** string in the **Device status** indicates the device driver is correctly installed.
5 Driver deletion

There is no need to delete the camera device driver manually. Each time when you install a newer version of the driver package, old driver files will be automatically overwritten. However, for the completeness of the manual, the driver deletion instructions are listed below:

1. Navigate to your driver installation folder:

   Double click `uninst.exe`;

2. The following dialog will open:

   Click **Uninstall** button;

3. The following dialog will open:
The driver uninstallation will run automatically;

4. When the driver uninstallation finishes, the following dialog will open:

Click **Finish** button to finish the driver uninstallation; For **Windows XP**, the driver deletion is finished, while for **Windows** version above **XP**, the following steps should be performed.

6. Right click on the **Computer** icon and choose **Properties**
7. The following window will open:

![Device Manager](image1)

Click **Device Manager** on the upper left corner of the window;

8. The following window will open:

![Device Manager](image2)

Make sure your device is plugged in the computer. Right click on the device in the **Imaging Devices** node, and choose **Uninstall** menu item:

9. The following dialog will open:
Check “Delete the driver software for this device.” and click OK button, the device driver will be deleted from your system automatically.