**Service Request**

|  |
| --- |
| Please note that a completed decontamination form is required in any case.**1. Contact Information** |
|  [x]  Customer [ ]  Internal (Pfeiffer Vacuum - Subsidiary) Market:[ ]  Analytics  Semiconductor  Industry Coating [x]  R&D |  |
| Customer No.: | Billing Address      |  | Shipping Address |  |
| Company: |       | Company: | California Institute of Technology |  |
| Address: |       | Address: | 391 S Holiston Ave |  |
| City, State, ZIP: |       | City, State, ZIP: | Pasadena, Ca 91125 |  |
| Contact Name: |       | Contact Name: | Bruce Brunschwig |  |
| Tel: |       | Tel: | 626 395 2420 |  |
| Fax: |       | Fax: |       |  |
| Email: |       | Email: | bsb@caltech.edu |  |
| VAT No.: |       |  |  |  |
|  |  |  |  |  |
| **Your Order No.:** |       |

**2. Type of Return**

|  |
| --- |
| [ ]  Field Service [ ]  Repair [ ]  Exchange [ ]  Wrong delivery / order  |
| [ ]  Return of loaner / exhibition unit [ ]  Return for testing only |  [ ]  Warranty Request |
| **3. Reason for return** |
| Pos. | Type | Article No. | Serial No. | Reason for return |
| 1,0 |       |       |       | [ ]  Preventive maintenance [ ]  Noise / Vibration[ ]  No function [ ]  Oil Leak [ ]  Leak rate |
|  |  |  |  | Other / details:  |       |  |
|  |  |  |  |  |       |  |
|  |  |  |  |  |  |  |
| 2,0 |       |       |       | [ ]  Preventive maintenance [ ]  Noise / Vibration[ ]  No function [ ]  Oil Leak [ ]  Leak rate |
|  |  |  |  | Other / details:  |       |  |
|  |  |  |  |  |       |  |
|  |  |  |  |  |  |  |
| 3,0 |       |       |       | [ ]  Preventive maintenance [ ]  Noise / Vibration[ ]  No function [ ]  Oil Leak [ ]  Leak rate |
|  |  |  |  | Other / details:  |       |  |
|  |  |  |  |  |       |  |
|  |  |  |  |  |  |  |
| 4,0 |       |       |       | [ ]  Preventive maintenance [ ]  Noise / Vibration[ ]  No function [ ]  Oil Leak [ ]  Leak rate |
|  |  |  |  | Other / details:  |       |  |
|  |  |  |  |  |       |  |
|  |  |  |  |  |  |  |
| 5,0 |       |       |       | [ ]  Preventive maintenance [ ]  Noise / Vibration[ ]  No function [ ]  Oil Leak [ ]  Leak rate |
|  |  |  |  | Other / details:  |       |  |
|  |  |  |  |  |       |  |
|  |  |  |  |  |  |  |
|  |
| Date:       |  | Name (printed):       |  |
|  |  |  |  |