**Service Request**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Please note that a completed decontamination form is required in any case.  **1. Contact Information** | | | | |
| Customer  Internal (Pfeiffer Vacuum - Subsidiary)  Market: Analytics  Semiconductor  Industry Coating  R&D | | | |  |
| Customer No.: | Billing Address |  | Shipping Address |  |
| Company: |  | Company: | California Institute of Technology |  |
| Address: |  | Address: | 391 S Holiston Ave |  |
| City, State, ZIP: |  | City, State, ZIP: | Pasadena, Ca 91125 |  |
| Contact Name: |  | Contact Name: | Bruce Brunschwig |  |
| Tel: |  | Tel: | 626 395 2420 |  |
| Fax: |  | Fax: |  |  |
| Email: |  | Email: | bsb@caltech.edu |  |
| VAT No.: |  |  |  |  |
|  |  |  |  |  |
| **Your Order No.:** |  | | | |

**2. Type of Return**

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Field Service  Repair  Exchange  Wrong delivery / order | | | | | | | | | | |
| Return of loaner / exhibition unit  Return for testing only | | | | | | | | | Warranty Request | |
| **3. Reason for return** | | | | | | | | | | |
| Pos. | Type | | | Article No. | Serial No. | Reason for return | | | | |
| 1,0 |  | | |  |  | Preventive maintenance  Noise / Vibration  No function  Oil Leak  Leak rate | | | | |
|  |  | | |  |  | Other / details: |  | | |  |
|  |  | | |  |  |  |  | | |  |
|  |  | | |  |  |  |  | | |  |
| 2,0 |  | | |  |  | Preventive maintenance  Noise / Vibration  No function  Oil Leak  Leak rate | | | | |
|  |  | | |  |  | Other / details: |  | | |  |
|  |  | | |  |  |  |  | | |  |
|  |  | | |  |  |  |  | | |  |
| 3,0 |  | | |  |  | Preventive maintenance  Noise / Vibration  No function  Oil Leak  Leak rate | | | | |
|  |  | | |  |  | Other / details: |  | | |  |
|  |  | | |  |  |  |  | | |  |
|  |  | | |  |  |  |  | | |  |
| 4,0 |  | | |  |  | Preventive maintenance  Noise / Vibration  No function  Oil Leak  Leak rate | | | | |
|  |  | | |  |  | Other / details: |  | | |  |
|  |  | | |  |  |  |  | | |  |
|  |  | | |  |  |  |  | | |  |
| 5,0 |  | | |  |  | Preventive maintenance  Noise / Vibration  No function  Oil Leak  Leak rate | | | | |
|  |  | | |  |  | Other / details: |  | | |  |
|  |  | | |  |  |  |  | | |  |
|  |  | | |  |  |  |  | | |  |
|  | | | | | | | | | | |
| Date: | |  | Name (printed): | | | | |  | | | |
|  | |  |  | | | | |  | | | |