Turbo-V Vent Valve

Model 969-9843
Turbo-V Vent Valve
Dear Customer,

Thank you for purchasing a VARIAN vacuum product. At VARIAN Vacuum Technologies we make every effort to ensure that you will be satisfied with the product and/or service you have purchased.

As part of our Continuous Improvement effort, we ask that you report to us any problem you may have had with the purchase or operation of our product. On the back side you find a Corrective Action Request form that you may fill out in the first part and return to us.

This form is intended to supplement normal lines of communications and to resolve problems that existing systems are not addressing in an adequate or timely manner.

Upon receipt of your Corrective Action Request we will determine the Root Cause of the problem and take the necessary actions to eliminate it. You will be contacted by one of our employees who will review the problem with you and update you, with the second part of the same form, on our actions.

Your business is very important to us. Please, take the time and let us know how we can improve.

Sincerely,

Sergio PIRAS
Vice President and General Manager
VARIAN Vacuum Technologies

Note: Fax or mail the Customer Request for Action (see backside page) to VARIAN Vacuum Technologies (Torino) - Quality Assurance or to your nearest VARIAN representative for onward transmission to the same address.
CUSTOMER REQUEST FOR CORRECTIVE / PREVENTIVE / IMPROVEMENT ACTION

TO: VARIAN VACUUM TECHNOLOGIES TORINO - QUALITY ASSURANCE

FAX N°: XXXX - 011 - 9979350
ADDRESS: VARIAN S.p.A. - Via F.Ili Varian, 54 - 10040 Leini (Torino) - Italy
E-MAIL: marco.marzio@varianinc.com

<table>
<thead>
<tr>
<th>NAME</th>
<th>COMPANY</th>
<th>FUNCTION</th>
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<tr>
<th>TEL. N°:</th>
<th>FAX N°:</th>
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<tr>
<th>PROBLEM / SUGGESTION:</th>
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REFERENCE INFORMATION (model n°, serial n°, ordering information, time to failure after installation, etc.):

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<table>
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DATE __________

<table>
<thead>
<tr>
<th>CORRECTIVE ACTION PLAN / ACTUATION</th>
<th>LOG N°</th>
</tr>
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<tbody>
<tr>
<td>(by VARIAN VTT)</td>
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XXX = Code for dialing Italy from your country (es. 01139 from USA; 00139 from Japan, etc.)

VARIAN ✯
OVERVIEW
The Turbo-V “Vent Valve”, consisting of a control unit and a valve, is a complete unit for automatic venting of the Turbo-V vent pump when it is switched off or during a power failure. The valve is a normally-open (power off) valve, electro-magnetically-actuated and Viton-sealed with an M8 and M5 thread with O-ring on the high vacuum port and a filter or tube 1/4" adapter on the air inlet.

The control unit is powered by the Turbo-V controller and is not suitable for rack mounting.

The control unit is provided with a fixed delay time of about 2.5 seconds to avoid undesired venting during a temporary power failure and to allow closure of the system valves before venting.

TECHNICAL CHARACTERISTICS

Control unit
- Input voltage 120 Vac ± 10%
  - frequency 50 to 60 Hz
  - power 5 A
- Output voltage 24 Vdc ± 5%
  - power (max) 11 W
- Delay time about 2.5 sec.
- Operating temperature 0 to 40 °C
- Storage temperature -20 to 50 °C

Connection Cables
- Input 0.5 meter long, 3 wire
- Output to valve 5 meters long, 3 wire
- Weight (with cable) 0.5 Kg (1.1 lbs)

Vent Valve
- Valve status Normally open (closed when power is applied)
- High vacuum connection M8/M5 thread
- Air intake sintered bronze filter or tube 1/4" adapter
- Orifice size 1.2 mm (0.05")
- Pressure range 10⁻⁶ mbar to 1 bar (10⁻⁷ Torr to atm)
- Leak rate ≤ 1x10⁻⁷ mbar l/s
- Life cycle one million cycles
- Input voltage 24 Vdc ±10% -5%
  - power 2.5 W
- Bakeout temperature 60 °C
- Weight (w/o cable) 0.1 Kg (0.24 lb)

The following figure gives the overall dimensions of the Turbo-V Vent Valve.

The following figure shows the different components of the Turbo-V Vent Valve kit. These will be supplied to the client disassembled.
The kit contains an M8 and M5 female/male adapter. It is up to the client to decide which adapter to use.

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**WARNING**

When assembling the kit, be careful not to unscrew the coil securing ring and nut inside the valve.

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Once the kit is assembled, install it on the pump.

For pumps equipped with a screw cap, once the screw cap is removed use the appropriate adapter to secure the valve to the pump.

The following figure shows a typical installation on a pump equipped with a screw cap.

![Installation on a Pump Equipped with a Screw Cap](image)

Upon completion of the mechanical installation, attach the Turbo-V vent valve controller unit power cord to the related connector on the rear panel of the Turbo pump controller.

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**WARNING**

Before powering on the kit, be sure that the output voltage on the connector is 115 Vac.

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For installation on pumps that are not equipped with a screw cap, use the flange system provided with the pump as shown in the following figure.

![Installation on a Pump not Equipped with a Screw Cap](image)

For installation on a pump whose controller is not equipped with a 115 Vac valve power supply socket, remove the connector after cutting the controller power cord and connect it to module J21 as shown in the previous figure.
Request for Return

1. A Return Authorization Number (RA#) **WILL NOT** be issued until this Request for Return is completely filled out, signed and returned to Varian Customer Service.

2. Return shipments shall be made in compliance with local and international **Shipping Regulations** (IATA, DOT, UN).

3. The customer is expected to take the following actions to ensure the **Safety** of workers at Varian: (a) Drain any oils or other liquids, (b) Purge or flush all gasses, (c) Wipe off any excess residues in or on the equipment, (d) Package the equipment to prevent shipping damage, (for Advance Exchanges please use packing material from replacement unit).

4. Make sure the shipping documents clearly show the RA# and then return the package to the Varian location nearest you.

**FURNACE INFORMATION**

- **Company name:** ……………………………………………………………………………………………
- **Contact person:** Name: …………………………….. Tel: ……………………………………..
- **Fax:** …………………………………….. Email: …………………………………………..
- **Ship Method:** …………………………….. **Shipping Collect #:** …………………………………
- **P.O.#:** ………………………………………..

**Europe only:** VAT reg. Number: …………………………….. **USA only:** □ Taxable □ Non-taxable
- **Customer Ship To:** …………………………….. **Customer Bill To:** ……………………………..

**PRODUCT IDENTIFICATION**

<table>
<thead>
<tr>
<th>Product Description</th>
<th>Varian P/N</th>
<th>Varian S/N</th>
<th>Purchase Reference</th>
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**TYPE OF RETURN (check appropriate box)**

- □ Paid Exchange  □ Paid Repair  □ Warranty Exchange  □ Warranty Repair  □ Loaner Return
- □ Credit  □ Shipping Error  □ Evaluation Return  □ Calibration  □ Other ……………

**HEALTH and SAFETY CERTIFICATION**

Varian Vacuum Technologies CAN NOT ACCEPT any equipment which contains **BIOLOGICAL HAZARDS** or **RADIOACTIVITY**. Call Varian Customer Service to discuss alternatives if this requirement presents a problem.

The equipment listed above (check one):

- □ HAS NOT been exposed to any toxic or hazardous materials
- □ HAS been exposed to any toxic or hazardous materials. In case of this selection, check boxes for any materials that equipment was exposed to, check all categories that apply:
  - Toxic  □ Corrosive  □ Reactive  □ Flammable  □ Explosive  □ Biological  □ Radioactive
  - List all toxic or hazardous materials. Include product name, chemical name and chemical symbol or formula.

- …………………………………………………………………………………………………………………..

- Print Name: ……………………………..  Customer Authorized Signature: ……………………………..
- Print Title: ……………………………..  Date: ………/……/……

**NOTE:** If a product is received at Varian which is contaminated with a toxic or hazardous material that was not disclosed, the **customer** will be held responsible for all costs incurred to ensure the safe handling of the product, and is **liable** for any harm or injury to Varian employees as well as to any third party occurring as a result of exposure to toxic or hazardous materials present in the product.

Do not write below this line

- Notification (RA)#: ……………………………..  Customer ID#: …………………..  Equipment #: …………………..
## Request for Return

### FAILURE REPORT

#### TURBO PUMPS and TURBOCONTROLLERS

<table>
<thead>
<tr>
<th>Does not start</th>
<th>Noise</th>
</tr>
</thead>
<tbody>
<tr>
<td>Does not spin freely</td>
<td>Vibrations</td>
</tr>
<tr>
<td>Does not reach full speed</td>
<td>Leak</td>
</tr>
<tr>
<td>Mechanical Contact</td>
<td>Overtemperature</td>
</tr>
<tr>
<td>Cooling defective</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>POSITION</th>
<th>PARAMETERS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Vertical</td>
<td>Power: Rotational Speed:</td>
</tr>
<tr>
<td>Horizontal</td>
<td>Current: Inlet Pressure:</td>
</tr>
<tr>
<td>Upside-down</td>
<td>Temp 1: Foreline Pressure:</td>
</tr>
<tr>
<td>Other:</td>
<td>Temp 2: Purge flow:</td>
</tr>
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</table>

<table>
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<tr>
<th>OPERATION TIME:</th>
</tr>
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</table>

#### ION PUMPS/CONTROLLERS

<table>
<thead>
<tr>
<th>Bad feedthrough</th>
<th>Poor vacuum</th>
</tr>
</thead>
<tbody>
<tr>
<td>Vacuum leak</td>
<td>High voltage problem</td>
</tr>
<tr>
<td>Error code on display</td>
<td>Other</td>
</tr>
</tbody>
</table>

#### VALVES/COMPONENTS

<table>
<thead>
<tr>
<th>Main seal leak</th>
<th>Bellows leak</th>
</tr>
</thead>
<tbody>
<tr>
<td>Solenoid failure</td>
<td>Damaged flange</td>
</tr>
<tr>
<td>Damaged sealing area</td>
<td>Other</td>
</tr>
</tbody>
</table>

#### LEAK DETECTORS

<table>
<thead>
<tr>
<th>Cannot calibrate</th>
<th>No zero/high background</th>
</tr>
</thead>
<tbody>
<tr>
<td>Vacuum system unstable</td>
<td>Cannot reach test mode</td>
</tr>
<tr>
<td>Failed to start</td>
<td>Other</td>
</tr>
</tbody>
</table>

#### INSTRUMENTS

<table>
<thead>
<tr>
<th>Gauge tube not working</th>
<th>Display problem</th>
</tr>
</thead>
<tbody>
<tr>
<td>Communication failure</td>
<td>Degas not working</td>
</tr>
<tr>
<td>Error code on display</td>
<td>Other</td>
</tr>
</tbody>
</table>

#### PRIMARY PUMPS

<table>
<thead>
<tr>
<th>Pump doesn’t start</th>
<th>Noisy pump (describe)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Doesn’t reach vacuum</td>
<td>Over temperature</td>
</tr>
<tr>
<td>Pump seized</td>
<td>Other</td>
</tr>
</tbody>
</table>

#### DIFFUSION PUMPS

<table>
<thead>
<tr>
<th>Heater failure</th>
<th>Electrical problem</th>
</tr>
</thead>
<tbody>
<tr>
<td>Doesn’t reach vacuum</td>
<td>Cooling coil damage</td>
</tr>
<tr>
<td>Vacuum leak</td>
<td>Other</td>
</tr>
</tbody>
</table>

#### FAILURE DESCRIPTION

(Please describe in detail the nature of the malfunction to assist us in performing failure analysis):

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*NOTA: Su richiesta questo documento è disponibile anche in Tedesco, Italiano e Francese.*  
*REMARQUE : Sur demande ce document est également disponible en allemand, italien et français.*  
*HINWEIS: Auf Aufrage ist diese Unterlage auch auf Deutsch, Italienisch und Französisch erhältlich.*
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